

Moving to RLDatix Hosted



RLDatix Hosting for DatixWeb reduces the need for costly hardware, installation, and ongoing maintenance that traditional on-premise hosting options require. Moving to RLDatix Hosted will allow you to take advantage of lower maintenance costs, industry leading data security and a much simpler upgrade process. By allowing RLDatix to host your instance of DatixWeb your IT overhead will be significantly reduced while ensuring that a single supplier has responsibility for supporting all aspects of DatixWeb delivery.

What is the difference between On-premises and RLDatix Hosted?

On-premise Hosted:

A On-premise DatixWeb system runs off servers held physically at your organisation. Extra resource is then required from your internal IT team to maintain these servers, complete manual upgrades, and ensure the security of the data inside DatixWeb.

RLDatix Hosted:

RLDatix Hosted DatixWeb system runs off servers held by RLDatix away from your own.

organisation's premises. RLDatix maintains servers and uses best practice security measures to ensure the servers are available and secure, which in turn heavily reduces the resources required from your internal IT teams.



Benefits of moving to RLDatix Hosted:



Faster Implementation and Simpler Upgrades

- Moving your DatixWeb system from On-Premise Hosted to RLDatix Hosted takes RLDatix on average only 4-6 hours to complete. This will include system downtime for the duration of the upgrade.
- DatixWeb is significantly faster to deploy when using RLDatix hosted servers as no on-site infrastructure is needed.
- RLDatix handle all upgrades to your DatixWeb system, making it easier and simpler to ensure you have the latest version of the software, while reducing the work needed from your internal IT team.



Data Security

- Best practices encryption for all data held within DatixWeb.
- Protection against denial-of-service attacks.
- Data backups protected against ransomware attacks.
- 24/7 Security controls including Intrusion Detection Systems (IDS) and Intrusion Prevention Systems (IPS).
- Firewall and Vulnerability.

Reach out to your Account Manager for more information on migrating DatixWeb from On-premise to RLDatix Hosted.



Accessibility

- No need for a VPN to access DatixWeb.
- Immediate access to reporting and analytics.
- RLDatix support have direct access to ensure support tickets are resolved quickly without delay.



Reduced Costs

- No resource costs associated with acquiring, upgrading, patching, and maintaining on-site equipment and servers.
- Greatly reduce the support needed from your internal IT team, freeing them up to complete other tasks.



Business Continuity

- High Availability, reliable built-in Redundancy, and Disaster Recovery. Backups are automated and can be restored in the event of an outage ensuring business continuity.
- Superior stability and scalability.