RLDatix

eCommunity

Optimise your community care scheduling with our field-based workforce planning tool designed to improve workforce productivity, patient safety and staff wellbeing.

eCommunity is a purpose-built workforce scheduling and capacity planning solution designed for community health and care providers. It empowers teams with intelligent scheduling, real-time visibility, and data-driven insights to deliver safer, more efficient care. By aligning staff skills with patient needs, eCommunity reduces admin, optimises resources, and enhances both staff wellbeing and patient outcomes - all while seamlessly integrating with systems like Optima, Rio, and SystmOne.

Smarter scheduling. Safer care.

Boost patient-facing time and reduce agency reliance with intelligent scheduling that gets the right staff to the right place, on time.

Real-time capacity & demand management

Gain clear, data-driven visibility to predict demand, close skill gaps, and optimise workforce deployment.

Operational efficiency

Streamline scheduling and reduce admin to maximise productivity, cut costs, and free up more time for patient care.

Empowered teams, better retention

Fairer workloads and clearer schedules improve staff wellbeing, reduce burnout, and support long-term retention.

Seamless integration & actionable insights

Connect with Optima, Rio, and SystmOne for accurate, real-time data. Eliminate manual errors and make faster, smarter decisions.

Fully integrates with Optima.

"Optimise your community care with our field-based planning tool designed specifically for community carers. "Investment in technology, done in the right way, improves care, increases productivity, reduces the burden on staff freeing up more time to care, helps manage demand by enabling care to take place in the right setting and improving patient experience."

NHS Operational Planning and Contracting Guidance 2020/21

Interoperable with Rio and SystmOne

RLDatix

eCommunity is designed to combat the challenges faced by community health and care providers, allowing community carers to save time and money, whilst improving the quality of care delivered to patients.

Features

- Selecting a preferred clinician for a specific patient. Match staff skills to patient needs when creating schedules, eliminating the need to reschedule visits.
- Real-time activity tracking and redeployment capabilities, allows you to reprioritise urgent or high-priority visits and effectively manage deferred care. A RAG user interface simply track patient needs.
- Real-time data with audit trails and reports, such as open treatments, active referrals and deferred care, provides a clear view of care being provided and changes needed.
- Clinicians can plan ahead with transparent schedules, with realistic treatment times. Mobile app access for clinicians provides easy access to daily schedules, patient locations and notes.
- Plan more efficient schedules, reduce costs and increase patient-facing time, with visibility of patient locations and travel time between patients.
- Creation of non-patient activities such as training, supervision, or handover, supporting more realistic schedules.
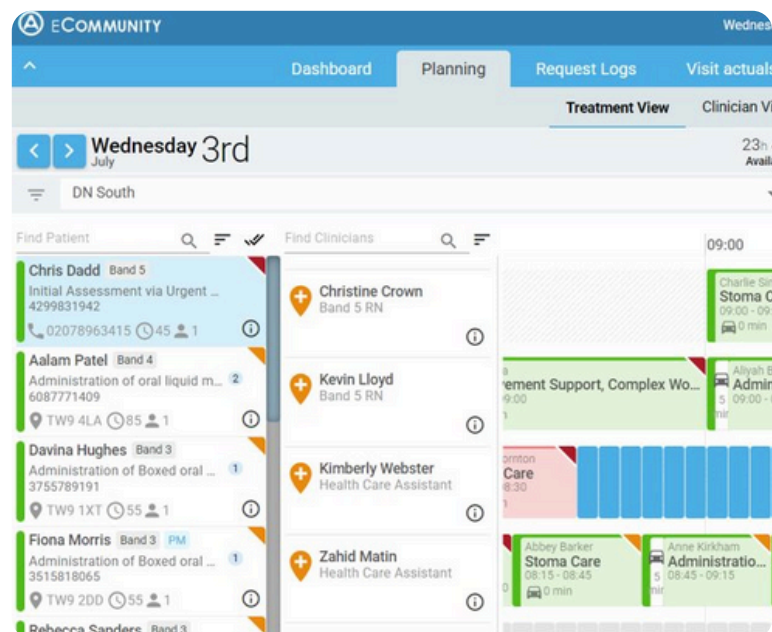
Benefits

- Match staff skills to patient needs when creating schedules, and eliminate the need to reschedule visits when staff don't have the skills to treat a patient.
- Increase your overall patient facing time by utilising your resources in the most efficient way possible.
- Reduce the burden of scheduling, saving time and costs spent on administrative tasks.
- Increase staff wellbeing, productivity, and retention through higher workload visibility and achievable workloads.
- Reduce the number of missed or duplicated visits.
- Predict skill gaps and change in service demand, allowing you to make data driven decisions and best manage your capacity and demand.
- Minimise staff travel times between patients by planning efficient schedules for staff, reducing costs and increasing patient treatment numbers.
- Obtain robust data on clinician utilisation, variance reports and more, allowing you to start data driven dialogue with commissioners.
- Interoperability with Rio and SystmOne allows for quick and painless data transfer between the systems, reducing administration times and eliminating manual input errors.
- Open APIs achieve interoperability and ensure data transfers are fast and error-free.

Your community workforce. Safer and supported.

RLDatix